

1. Topping up your icash2.0 card

Money can be deposited onto your icash2.0 card at designated recharge institutions. The minimum value of each top-up is NT\$1, and each icash2.0 card can be topped up with maximum NT\$10,000.

2. How to use icash2.0

1. Value of each transaction is limited to the remaining amount available in the card.
2. The cardholder may only use icash2.0 at contracted merchant, public transportation or automated service equipment bearing the icash2.0 mark.
3. The cardholder should take proper care of icash2.0 and use it appropriately, and it may not be used as a payment tool for conducting illegal transactions.
4. If the cardholder intends to return product purchased with icash2.0 due to a defect, the return should be carried out at the contracted merchant by presenting the original card and purchase invoice, and the original purchase amount will be refunded to icash2.0 card by the store clerk. No cash refunds will be given, we apologize for any inconvenience caused.
5. If the transaction amount exceeds the remainder in the card, the card issuer will only pay once for the cardholder in advance for public transport expenses incurred according to "The Act of Encouraging Public Transportation Development". However, the cardholder must make up the balance using cash or gift coupons, otherwise the icash2.0 transaction will not be completed and no deductions will be made. Thank you for your understanding. "Payment in advance for the cardholder once" refers to the circumstance when the amount deductible is higher than that of the available balance in the card, and the card issuer will pay the difference on behalf of the cardholder. Each cardholder is only entitled to such service once.

3. icash2.0 storage and safekeeping instructions

1. Please do not place icash2.0 card in an environment with high temperatures or humidity to prevent damage.
2. Avoid allowing the card to come contacting magnetic objects, such as magnets on the bag, microwave ovens, cell phones, and computer peripherals.
3. Avoid storing the card with credit cards, ATM cards or other IC cards. Do not place icash2.0 in your wallet and put the wallet at the back pocket of your pants to prevent accidentally bending and damaging the card.

4. What to do if you lose or damage your icash2.0

1. If the icash2.0 is not registered under the cardholder's name, the cardholder may not apply for lost card and cease payment in event that the card is destroyed, lost or stolen.
2. Damage not caused by misuse within two (2) years of purchasing the card can be replaced at the Taipei City Hall Bus Station icash service center (card graphic design will be different from that of your original card and you may not raise any objections).

5. icash2.0 card balance inquiry

The cardholder may check for the last 12 transactions on 7-ELEVEN ibon kiosks nationwide.

6. Does icash2.0 have expiry date? How do you terminate its usage?

icash2.0 does not have expiry date and all of the topped up funds are placed under trust as required by the law to assure the cardholders' peace of mind. (Please refer to www.icash.com.tw for details of the trust).

If you would like to apply for a refund, you may do so at the Taipei City Hall Bus Station icash service center. Please note: maximum amount refundable at the service center is NT\$3,000 and the card becomes invalid immediately after the refund is made.

Location of Taipei City Hall Bus Station icash service center: Taipei Metro "Taipei City Hall Station" (near exit no. 2), 1F of the Taipei City Hall Bus Station (business hours: Mon. to Fri. 12:00-20:00)

7. Other information

1. Issuer: icash Corp.
2. Company ID: 54650114
3. Issuer identification tag: **icash2.0**
4. Customer service hotline: 0800-233-888 or (02)2657-6388
5. Customer service email: service@mail.icash.com.tw
6. Website: <http://www.icash.com.tw>
7. Company Address: 3F, No. 101, Ruihu St., Neihu Dist., Taipei City